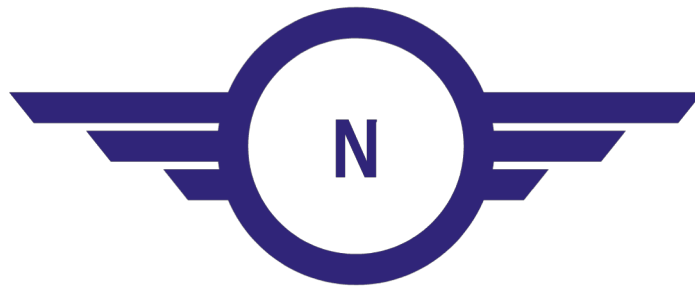


Ask Listen Share



NAVIGATE

The art of facilitation

The question we answer is:

What is facilitation and how can I be effective in any situation?

What if we could contribute to any meeting, get-together, training or briefing, no matter how seemingly difficult or challenging? What if our presence alone was enough to shift the energy in a room of people with entirely different views and perspectives?

Effective facilitation is an art not a science, it can only happen in the moment, responding to the people, situation and dynamic that is happening. It is possible to prepare yourself and others but the real skill is in creating a space for people to freely express themselves, debate, disagree, listen, be heard, collaborate and ultimately leave with a different understanding than the one they walked in with.

After attending **NAVIGATE**, you will be able to:

1. **Create** the best possible environment and conditions for yourself and others
2. **Tune into and feel** the energy in the room, intuitively knowing when and when not to intervene
3. **Bring new thinking and ideas to the surface** without creating attachment to solutions too early
4. **Ask the right questions** at the time, continuously elevating the shared understanding and awareness of the people in the room
5. **Share stories, interventions subtly and elegantly** without disrupting the flow of the conversations
6. **Maintain momentum throughout**, whilst accommodating randomness, contributions and perceived conversations going down rabbit holes
7. **Conclude** the meeting, workshop or briefing with commitment and actions that are true and much more likely to be acted on and followed through



“Speak in such a way that others love to listen to you. Listen in such a way that others love to speak to you.” - Anonymous

Zoom CREATES

Why Zoom?

We are curious and creative. With more than 100,000 hours of experience, we contribute significantly to the realisation of our clients' aspirations. We encourage people to think and behave differently.

Our purpose is to change the way the world thinks about learning through answering the question: 'what's possible?' By removing limits and amplifying opportunities, we facilitate true transformation. Through increasing every individual's awareness, confidence and capability, we enable organisations to grow, develop and thrive.

We use accelerated learning principles, which makes a HUGE difference in the quality and enjoyment of the work. It means that any facilitation we do is both applied and participatory, leading to specific, tangible outcomes.

Working with us is not a passive experience - it is one that engages all of the senses and emotions. We surface the tension between your end result and your current reality, creating the place where human creativity, genius, resilience, collaboration can be best expressed. We facilitate people tapping into their potential. In this state, our awareness, confidence and capability increases exponentially.

This is what we do, this is what we care about - being curious, being creative and making the best contribution we can to each person, team and organisation we work with.

So, our favourite question, **what would you love to create?...**



Who we've worked with...



Zoom CREATES